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# Features of your new air conditioner

- **Cool Summer Offer**

  On those hot sweltering summer days and long restless nights, there is no better escape from the heat than the cool comforts of home. Your new air conditioner brings an end to exhausting hot summer days and lets you rest. This summer, beat the heat with your own air conditioner.

- **A Look for Everywhere**

  The elegant and harmonious design gives priority to the esthetics of your space and complements any of your existing interior décor. With its soft color and rounded-edge shape, the new air conditioner adds class to any room. Enjoy what your air conditioner offers both functionally and esthetically.

- **Compact and easy-to-use Cassette type**

  Designed to be installed into most types of suspended ceiling, the cassette type air conditioner is ideal for business and commercial accommodations. Fresh cool/warm air can be provided through the controllable 1, 2 or 4 sides of the unit. All functions of the air conditioner will be controlled easily via a remote control.

SAMSUNG

For easy future reference, write the model and serial number down. You will find your model number on the bottom right side of the air conditioner.

Model #_____

Serial #_____



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# Safety precautions

Before using your new air conditioner, please read this manual thoroughly to ensure that you know how to safely and efficiently operate the extensive features and functions of your new appliance.

Because the following operating instructions cover various models, the characteristics of your air conditioner may differ slightly from those described in this manual. If you have any questions, call your nearest contact center or find help and information online at www.samsung.com.

**Important safety symbols and precautions:**

| | |
|---|---|
| **WARNING** | Hazards or unsafe practices that may result in **severe personal injury or death.** |
| **CAUTION** | Hazards or unsafe practices that may result in **minor personal injury or property damage.** |
| | Follow directions. |
| | Do NOT attempt. |
| | Make sure the machine is grounded to prevent electric shock. |
| | Unplug the power plug from the wall socket. |
| | Do NOT disassemble. |

## FOR INSTALLATION | WARNING

**Plug the power cord into a wall socket with the power specifications of the product or higher and use the socket for this appliance only. In addition, do not use an extension cord.**
- Sharing a wall socket with other appliances using a power strip or extending the power cord may result in electric shock or fire.
- Do not use an electric transformer. It may result in electric shock or fire.
- If the voltage/frequency/rated current condition is different, it may cause fire.

**The installation of this appliance must be performed by a qualified technician or service company.**
- Failing to do so may result in electric shock, fire, explosion, problems with the product, or injury.

**Install a switch and circuit breaker dedicated to the air conditioner.**
- Failing to do so may result in electric shock or fire.

**Never install the outdoor unit in a location such as on a high external wall where it could fall.**
- If the outdoor unit falls, it may result in injury, death or property damage.

**Fix the outdoor unit firmly so that the electric part of the outdoor unit is not exposed.**
- Failing to do so may result in electric shock or fire.

**Do not install this appliance near a heater, inflammable material. Do not install this appliance in a humid, oily or dusty location, in a location exposed to direct sunlight and water (rain drops). Do not install this appliance in a location where gas may leak.**
- This may result in electric shock or fire.

**This appliance must be properly grounded. Do not ground the appliance to a gas pipe, plastic water pipe, or telephone line.**
- Failure to do so may result in electric shock, fire, an explosion, or other problems with the product.
- Never plug the power cord into a socket that is not grounded correctly and make sure that it is in accordance with local and national codes.

## FOR INSTALLATION | CAUTION

**This appliance should be positioned in such a way that it is accessible to the power plug.**
- Failing to do so may result in electric shock or fire due to electric leakage.

**Install your appliance on a level and hard floor that can support its weight.**
- Failing to do so may result in abnormal vibrations, noise, or problems with the product.



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## FOR INSTALLATION | ⚠ CAUTION

**Install the draining hose properly so that water is drained correctly.**

- Failing to do so may result in water overflowing and property damage.

**When installing the outdoor unit, make sure to connect the draining hose so that draining is performed correctly.**

- The water generated during the heating operation by the outdoor unit may overflow and result in property damage. In particular, in winter, if a block of ice falls, it may result in injury, death or property damage.

## FOR POWER SUPPLY | ⚠ WARNING

**Remove all foreign substances such as dust or water from the power plug terminals and contact points using a dry cloth on a regular basis.**

- Unplug the power plug and clean it with a dry cloth.
- Failing to do so may result in electric shock or fire.

**Plug the power plug into the wall socket in the right direction so that the cord runs towards the floor.**

- If you plug the power plug into the socket in the opposite direction, the electric wires within the cable may be damaged and this may result in electric shock or fire.

**When the appliance or power plug or power cord is damaged, contact your nearest service center.**

**Plug the power plug into the wall socket firmly. Do not use a damaged power plug, damaged power cord or loose wall socket.**

- This may result in electric shock or fire.

**Do not pull the power cord, when unplugging the power plug.**

- Unplug the power plug by holding the plug.
- Failing to do so may result in electric shock or fire.

**Do not pull or excessively bend the power cord. Do not twist or tie the power cord. Do not hook the power cord over a metal object, place a heavy object on the power cord, insert the power cord between objects, or push the power cord into the space behind the appliance.**

- This may result in electric shock or fire.

## FOR POWER SUPPLY | ⚠ CAUTION

**When not using the air conditioner for a long period of time or during a thunder/lightning storm, cut the power at the circuit breaker.**

- Failing to do so may result in electric shock or fire.

## FOR USING | ⚠ WARNING

**If the appliance is flooded, please contact your nearest service center.**

- Failing to do so may result in electric shock or fire.

**If the appliance generates a strange noise, a burning smell or smoke, unplug the power plug immediately and contact your nearest service center.**

- Failing to do so may result in electric shock or fire.

**In the event of a gas leak (such as propane gas, LP gas, etc.), ventilate immediately without touching the power plug. Do not touch the appliance or power cord.**

- Do not use a ventilating fan.
- A spark may result in an explosion or fire.

**To reinstall the air conditioner, please contact your nearest service center.**

- Failing to do so may result in problems with the product, water leakage, electric shock, or fire.
- A delivery service for the product is not provided. If you reinstall the product in another location, additional construction expenses and an installation fee will be charged.
- Especially, when you wish to install the product in an unusual location such as in an industrial area or near the seaside where it is exposed to the salt in the air, please contact your nearest service center.





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# Safety precautions

## FOR USING | ⚠ WARNING

**Do not touch the power plug or the circuit breaker with wet hands.**
- This may result in electric shock.

**Do not unplug the power plug or turn the air conditioner off with the circuit breaker while it is operating.**
- Plugging the power plug into the wall outlet or turning the air conditioner on from the circuit breaker may cause a spark and result in electric shock or fire.

**After unpacking the air conditioner, keep all packaging materials well out of the reach of children, as packaging materials can be dangerous to children.**
- If a child places a bag over its head, it may result in suffocation.

**Do not insert your fingers or foreign substances into the air inlet/outlet of the air conditioner.**
- Take special care that children do not injure themselves by inserting their fingers into the product.

**Do not strike or pull the air conditioner with excessive force.**
- This may result in fire, injury, or problems with the product.

**Do not place an object near the outdoor unit that allows children to climb onto the machine.**
- This may result in children seriously injuring themselves.

**Do not use this air conditioner for long periods of time in badly ventilated locations or near infirm people.**
- Since this may be dangerous due to a lack of oxygen, Open a window at least once an hour.

**If any foreign substance such as water has entered the appliance, cut the power by unplugging the power plug and turning the circuit breaker off and then contact your nearest service center.**
- Failing to do so may result in electric shock or fire.

**Do not attempt to repair, disassemble, or modify the appliance yourself.**
- Do not use any fuse (such as cooper, steel wire, etc.)other than the standard fuse.
- Failing to do so may result in electric shock, fire, problems with the product, or injury.

## FOR USING | ⚠ CAUTION

**Do not place objects or devices under the indoor unit.**
- Water dripping from the indoor unit may result in fire or property damage.

**Check that the installation frame of the outdoor unit is not broken at least once a year.**
- Failing to do so may result in injury, death or property damage.

**Max current is measured according to IEC standard for safety and current is measured according to ISO standard for energy efficiency.**

**Do not stand on top of the appliance or place objects (such as laundry, lighted candles, lighted cigarettes, dishes, chemicals, metal objects, etc.) on the appliance.**
- This may result in electric shock, fire, problems with the product, or injury.

**Do not operate the appliance with wet hands.**
- This may result in electric shock.

**Do not spray volatile material such as insecticide onto the surface of the appliance.**
- As well as being harmful to humans, it may also result in electric shock, fire or problems with the product.

**Do not drink the water from the air conditioner.**
- The water may be harmful to humans.

**Do not apply a strong impact to the remote controller and do not disassemble the remote controller.**

**Do not touch the pipes connected with the product.**
- This may result in burns or injury.



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## FOR USING | ⚠ CAUTION

**Do not use this air conditioner to preserve precision equipment, food, animals, plants or cosmetics, or for any other unusual purposes.**

- This may result in property damage.

**Avoid directly exposing humans, animals or plants from the air flow from the air conditioner for long periods of time.**

- This may result in harm to humans, animals or plants.

**This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.**

## FOR CLEANING | ⚠ WARNING

**Do not clean the appliance by spraying water directly onto it. Do not use benzene, thinner or alcohol to clean the appliance.**

- This may result in discoloration, deformation, damage, electric shock or fire.

**Before cleaning or performing maintenance, unplug the air conditioner from the wall socket and wait until the fan stops.**

- Failing to do so may result in electric shock or fire.

## FOR CLEANING | ⚠ CAUTION

**Take care when cleaning the surface of the heat exchanger of the outdoor unit since it has sharp edges.**

- To avoid cutting your fingers, wear thick cotton gloves when cleaning it.

**Do not clean the inside of the air conditioner by yourself.**

- For cleaning inside the appliance, contact your nearest service center.
- When cleaning the internal filter, refer to the descriptions in the 'Cleaning the air conditioner' section.
- Failure to do may result in damage, electric shock or fire.





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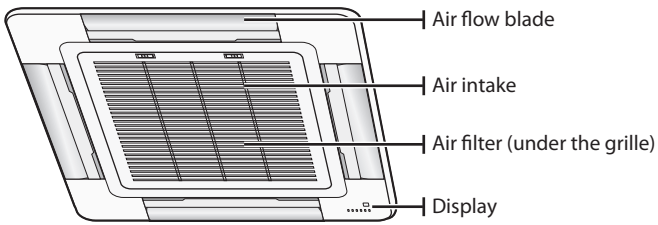
# Viewing your air conditioner

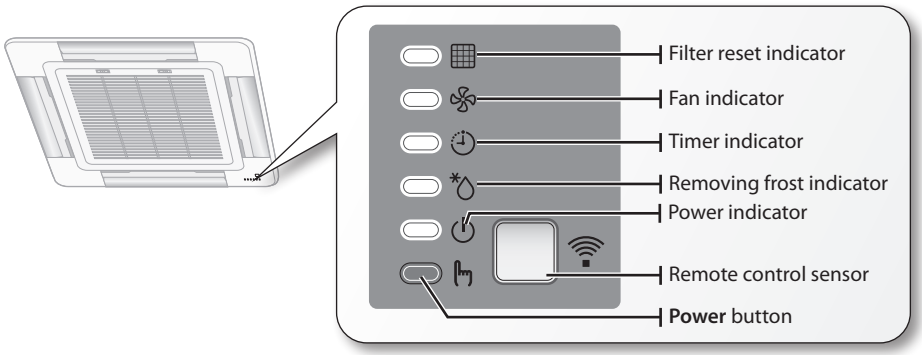
Congratulations on the purchase of the air conditioner. We hope you enjoy the features of your air conditioner and stay cool or warm with optimal efficiency.
Please read the user manual to get started and to make the best use of the air conditioner.

## 4 WAY CASSETTE

### Main parts




### Display




Your air conditioner may slightly look different from illustration shown above depending on your model.



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# Using your air conditioner

## TIPS ON USING AIR CONDITIONER

Here are some tips that you would follow when using your air conditioner.

| TOPIC | RECOMMENDATION |
|---|---|
| **Cooling** | • If current outside temperatures are much higher than the selected indoor temperature, it may take time to bring the inner temperature to the desired coolness.<br>• Avoid drastically turning down the temperature. Energy is wasted and the room does not cool faster. |
| **Power failure** | • If a power failure occurs during the operation of the air conditioner, the operating immediately stops and unit will be off. When power returns, the air conditioner will run automatically. |
| **Protection mechanism** | • If the air conditioner has just been turned on after operation stops or being plugged in, cool/warm air does not come out for 3 minutes to protect the compressor of the outdoor unit. |





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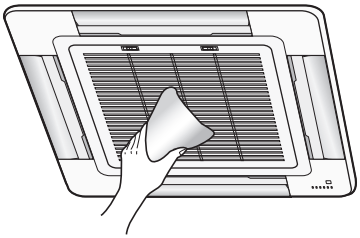
# Cleaning and maintaining the air conditioner

For the best performance from your air conditioner, clean it periodically. When cleaning, make sure to unplug from the unit for user's safety.

## CLEANING THE EXTERIOR

- When cleaning the exterior, make sure to unplug the power from the unit.
  No special tools are needed to clean it.
- Wipe the surface of the unit with a slightly wet or dry cloth when needed. Wipe off dirt of odd-shaped area by using a soft brush.



CAUTION Do not use Benzene or Thinner.
They may damage the surface of the air conditioner and can create a risk of fire.



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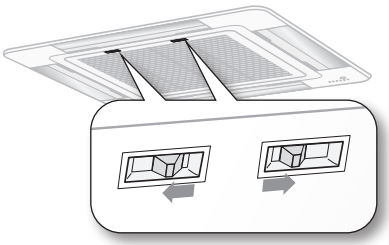
## CLEANING THE GRILLE

When cleaning the grille, make sure to unplug the power from the unit. No special tools are needed to clean it.



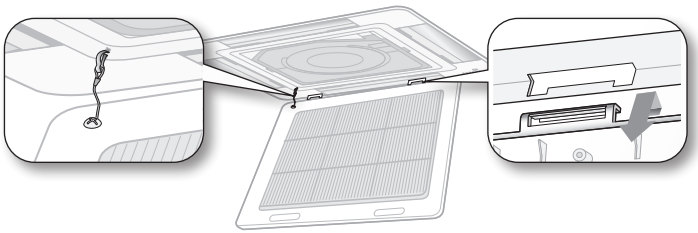
**1.** Open the front grille.

Push both of the tabs outwards to unlock the hook on the front grille. The grille automatically drops. Two safety clips are mounted to the inside front grille to prevent dropping downward.

**2.** Unhook the safety clips by holding the front grille.

**3.** Detach the front grille.

Hold the front grille at a 45° angle, lift it up slightly and then pull the grille forward.



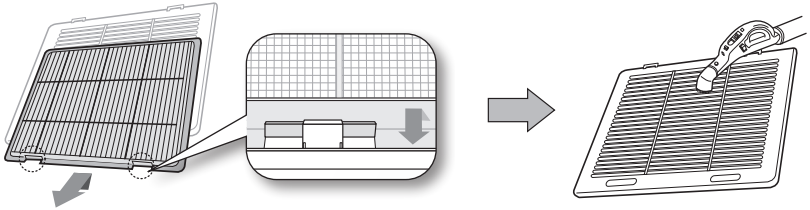
CAUTION Hold the grille to prevent dropping outside from the opening of the front grille. If not, it may cause a potential risk of personal injury.

Cleaning the grille is also available while being attached to the panel.

**4.** Pull out the Air filter.

Grab the Air filter and lift it upwards while pushing slightly, and then pull the Air filter forward.

**5.** Clean the grille with a vacuum cleaner or soft brush. If dust is too heavy, then rinse it with running water and dry it in a ventilated area.



**6.** Insert the Air filter back in its original position.

You will hear a click sound when the Air filter is properly placed.

**7.** Reattach the front grille.

Place the hook on the unit to the right place then push the front grille upward. Mount the safety clips to its original position.

The illustration shown above may differ from yours depending on your model.



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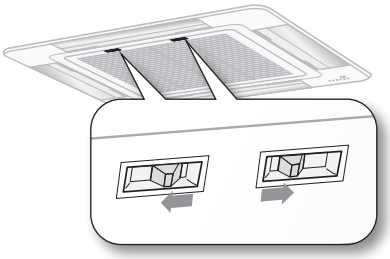
# Cleaning and maintaining the air conditioner

## CLEANING THE FILTER

When cleaning the filter, make sure to unplug the power from the unit. Washable foam based Air filter captures large particles from the air. The filter is cleaned with a vacuum or by hand washing.

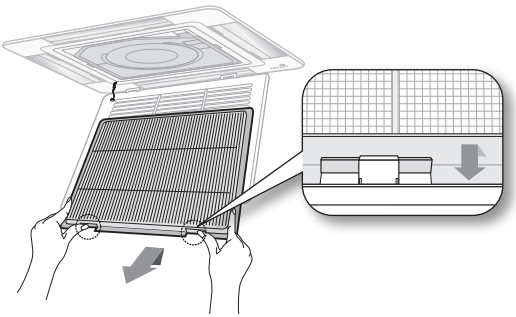
**1.** Push both of the tabs outwards to unlock the hook on the front grille.

The grille automatically drops. Two safety clips are mounted to the inside front grille to prevent dropping downward.



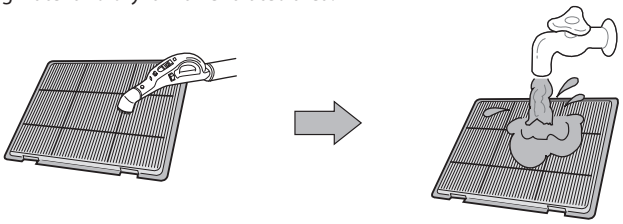
**2.** Pull out the Air filter.

Grab the Air filter and lift it upwards while pushing slightly, and then pull the Air filter forward.



When cleaning the filter you do not need to detach the grille at all times. If you want to detach the front grille, see step 2 and 3 on page 16 for instructions.

**3.** Clean the Air filter with a vacuum cleaner or soft brush. If dust is too heavy, then rinse it with running water and dry it in a ventilated area.



- For best conditions, repeat every two weeks.
- If the Air filter dries in a confined (or humid) area, odors may generate. If it occurs, re-clean and dry it in a well-ventilated area.

**4.** Insert the Air filter back in its original position.

You will hear a click sound when the Air filter is properly placed.

**5.** Close the front grille by pushing it upward.

- The illustration shown above may differ from yours depending on your model.
- After cleaning the filter, press the Filter Reset button on the remote control for 2 seconds to reset the filler schedule. Filter sign indicator will be on for cleaning time.



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## MAINTAINING YOUR AIR CONDITIONER

If the air conditioner will not be used for an extended period of time, dry the air conditioner to maintain it in best condition.

1. Dry the air conditioner thoroughly by operating in Fan mode for 3 to 4 hours and disconnect the power plug. There may be internal damage if moisture is left in components.
2. Before using the air conditioner again, dry the inner components of the air conditioner again by running in Fan mode for 3 to 4 hours. This helps remove odors which may have generated from dampness.

### Periodical checks

Refer to the following chart to maintain the air conditioner properly.

| Type | Description | Monthly | Every 4 months | Once a year |
|---|---|---|---|---|
| Indoor unit | Clean the air filter (1) | ● | | |
| | Clean the condensate drain pan (2) | | | ● |
| | Thoroughly clean the heat exchanger (2) | | | ● |
| | Clean the condensate drain pipe (2) | | ● | |
| | Replace the remote control batteries (1) | | | ● |
| Outdoor unit | Clean the heat exchanger on the outside of the unit (2) | | ● | |
| | Clean the heat exchanger on the inside of the unit (2) | | | ● |
| | Clean the electric components with jets of air (2) | | | ● |
| | Verify that all the electric components are firmly tightened (2) | | | ● |
| | Clean the fan (2) | | | ● |
| | Verify that all the fan assembly is firmly tightened (2) | | | ● |
| | Clean the condensate drain pan (2) | | | ● |

The checks and maintenance operations described are essential to guarantee the efficiency of the air conditioner. The frequency of these operations varies according to the characteristics of the area, the amount of dust, etc.

(1) The described operations should be performed more frequently if the area of installation is very dusty.

(2) These operations must always be performed by qualified personnel. For more detailed information, see the Installation Manual.



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# Cleaning and maintaining the air conditioner

## MAINTAINING YOUR AIR CONDITIONER

### Internal protections via the unit control system

This internal protection operates if an internal fault occurs in the air conditioner.

| Type | Description |
|---|---|
| **Anti-protection of internal battery** | The compressor will be off to protect internal battery when the air conditioner operates in Cool mode. |
| **Protect compressor** | The air conditioner does not start operating immediately to protect the compressor of the outdoor unit after it has been started. |

# Appendix

## OPERATION RANGES

The table below indicates the temperature and humidity ranges the air conditioner can be operated within. Refer to the table for efficient use.

| MODE | OPERATIONAL TEMPERATURE | | INDOOR HUMIDITY | IF OUT OF CONDITIONS |
|---|---|---|---|---|
| | INDOOR | OUTDOOR | | |
| **COOLING** | 21˚C to 32˚C | 21˚C to 54˚C | 80% or less | Condensation may occur on the indoor unit with risk to have either water blow off or drops on the floor. |
| **DRYING** | 21˚C to 32˚C | 21˚C to 54˚C | - | Condensation may occur on the indoor unit with risk to have either water blow off or drops on the floor. |

If the cooling operation is used at over 32˚C(indoor temperature), it does not cool at its full capacity.



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# Appendix

## TROUBLESHOOTING

Refer to the following chart if the air conditioner operates abnormally. This may save time and unnecessary expenses.

| PROBLEM | SOLUTION |
|---|---|
| **The air conditioner does not operate immediately after it has been restarted.** | • Because of the protective mechanism, the appliance does not start operating immediately to keep the unit from overloading. The air conditioner will start in 3 minutes. |
| **The air conditioner does not work at all.** | • Check that the power plug is properly connected. Insert the power plug into the wall socket correctly.<br>• Check if the circuit breaker is switched off.<br>• Check if there is a power failure.<br>• Check your fuse. Make sure it is not blown out. |
| **The temperature does not change.** | • Check if you selected Fan mode. Press the **Mode** button on the remote control to select another mode. |
| **The cool air does not come out of the air conditioner.** | • Check if the set temperature is higher (lower) than the current temperature. Press the **Temperature** button on the remote control to change the set temperature. Press the **Temperature** button to decrease or increase the temperature.<br>• Check if the air filter is blocked by dirt. Clean the air filter every two weeks.<br>• Check if the air conditioner has just been turned on. If so, wait 3 minutes. Cool air does not come out to protect the compressor of the outdoor unit.<br>• Check if the air conditioner is installed in a place with a direct exposure to sunlight. Hang curtains on windows to boost cooling efficiency.<br>• Check if the cover or any obstacle is not near the outdoor unit.<br>• Check if the refrigerant pipe is too long.<br>• Check if the air conditioner is only available in Cool mode.<br>• Check if the remote control is only available for cooling model. |
| **The fan speed does not change.** | • Check if you selected Auto or Dry mode. The air conditioner automatically adjusts the fan speed to Auto in Auto/Dry mode. |
| **Timer function does not set.** | • Check if you press the **Power** button on the remote control after you have set the time. |
| **Odors permeate in the room during operation.** | • Check if the appliance is running in a smoky area or if there is a smell entering from outside. Operate the air conditioner in Fan mode or open the windows to air out the room. |
| **The air conditioner makes a bubbling sound.** | • A bubbling sound may be heard when the refrigerant is circulating through the compressor. Let the air conditioner operate in a selected mode.<br>• When you press the **Power** button on the remote control, noise may be heard from the drain pump inside the air conditioner. |
| **Water is dripping from the air flow blades.** | • Check if the air conditioner has been cooling for an extended period of time with the air flow blades pointed downwards. Condensation may generate due to the difference in temperature. |
| **Remote control is not working.** | • Check if your batteries are depleted.<br>• Make sure batteries are correctly installed.<br>• Make sure nothing is blocking your remote control sensor.<br>• Check that there are strong lighting apparatus near the air conditioner. Strong light which comes from fluorescent bulbs or neon signs may interrupt the electric waves. |
| **The air conditioner does not turn on or off with the wired remote control.** | • Check if you set the wired remote control for group control. |
| **The wired remote control does not operate.** | • Check if TEST indicator is displayed on the wired remote control. If so, turn off the unit and switch off the circuit breaker. Call your nearest contact center. |
| **The indicators of the digital display flashes.** | • Press the **Power** button on the remote control to turn the unit off and switch the circuit breaker off. Then, switch it on again. |





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# Safety precautions

***(Carefully follow the precautions listed below because they are essential to guarantee the safety of the equipment.)***

**WARNING**

- Always disconnect the air conditioner from the power supply before servicing it or accessing its internal components.
- Verify that installation and testing operations are performed by qualified personnel.
- Verify that the air conditioner is not installed in an easily accessible area.

## General information

- Carefully read the content of this manual before installing the air conditioner and store the manual in a safe place in order to be able to use it as reference after installation.
- For maximum safety, installers should always carefully read the following warnings.
- Store the operation and installation manual in a safe location and remember to hand it over to the new owner if the air conditioner is sold or transferred.
- This manual explains how to install an indoor unit with a split system with two SAMSUNG units. The use of other types of units with different control systems may damage the units and invalidate the warranty. The manufacturer shall not be responsible for damages arising from the use of non compliant units.
- The manufacturer shall not be responsible for damage originating from unauthorized changes or the improper connection of electric and requirements set forth in the "Operating limits" table, included in the manual, shall immediately invalidate the warranty.
- The air conditioner should be used only for the applications for which it has been designed: the indoor unit is not suitable to be installed in areas used for laundry.
- Do not use the units if damaged. If problems occur, switch the unit off and disconnect it from the power supply.
- In order to prevent electric shocks, fires or injuries, always stop the unit, disable the protection switch and contact SAMSUNG's technical support if the unit produces smoke, if the power cable is hot or damaged or if the unit is very noisy.
- Always remember to inspect the unit, electric connections, refrigerant tubes and protections regularly. These operations should be performed by qualified personnel only.
- The unit contains moving parts, which should always be kept out of the reach of children.
- Do not attempt to repair, move, alter or reinstall the unit. If performed by unauthorized personnel, these operations may cause electric shocks or fires.
- Do not place containers with liquids or other objects on the unit.
- All the materials used for the manufacture and packaging of the air conditioner are recyclable.
- The packing material and exhaust batteries of the remote control (optional) must be disposed of in accordance with current laws.
- The air conditioner contains a refrigerant that has to be disposed of as special waste. At the end of its life cycle, the air conditioner must be disposed of in authorized centers or returned to the retailer so that it can be disposed of correctly and safely.

## Installing the unit

**IMPORTANT:** When installing the unit, always remember to connect first the refrigerant tubes, then the electrical lines. Always disassemble the electric lines before the refrigerant tubes.

- Upon receipt, inspect the product to verify that it has not been damaged during transport. If the product appears dam aged, DO NOT INSTALL it and immediately report the damage to the carrier or retailer (if the installer or the authorized technician has collected the material from the retailer.)
- After completing the installation, always carry out a functional test and provide the instructions on how to operate the air conditioner to the user.
- Do not use the air conditioner in environments with hazardous substances or close to equipment that release free flames to avoid the occurrence of fires, explosions or injuries.



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### Power supply line, fuse or circuit breaker

- Always make sure that the power supply is compliant with current safety standards. Always install the air conditioner in compliance with current local safety standards.
- Always verify that a suitable grounding connection is available.
- Verify that the voltage and frequency of the power supply comply with the specifications and that the installed power is sufficient to ensure the operation of any other domestic appliance connected to the same electric lines.
- Always verify that the cut-off and protection switches are suitably dimensioned.
- Verify that the air conditioner is connected to the power supply in accordance with the instructions provided in the wiring diagram included in the manual.
- Always verify that electric connections (cable entry, section of leads, protections…) are compliant with the electric specifications and with the instructions provided in the wiring scheme. Always verify that all connections comply with the standards applicable to the installation of air conditioners.





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# Selecting the installation location

***When deciding on the location of the air conditioner with the owner, the following restrictions must be taken into account.***

## General

***Do NOT install the air conditioner in a location where it will come into contact with the following elements:***

- Combustible gases
- Saline air
- Machine oil
- Sulphide gas
- Special environmental conditions

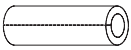
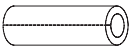
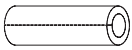
If you must install the unit in such conditions, first consult your dealer.

***Avoid installing the air conditioner:***

- In areas where it is exposed to direct sunlight. Close to heat sources.
- In damp areas or locations where it could come into contact with water. (for example rooms used for laundry)
- In areas where curtains and furniture could affect the supply and discharge of air.
- Without leaving the required minimum space around the unit. (as shown in the drawing)
- In scarcely ventilated areas.
- On surfaces that are unable to support the weight of the unit without deforming, breaking or causing vibrations during the use of the air conditioner.
- In a position that does not enable the condensate drainage pipe to be correctly installed. (at the end of the installation. It is always essential to check the efficiency of the drainage system)

## Accessories

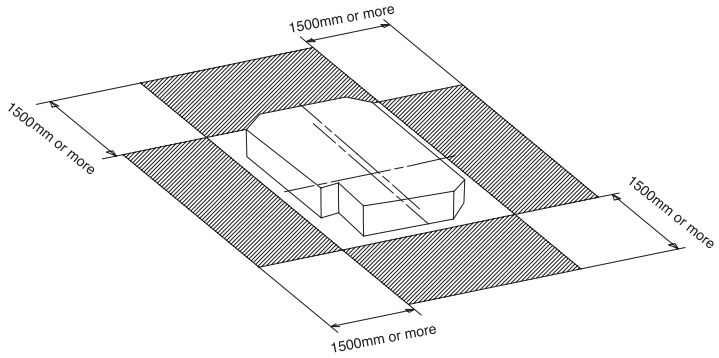
- The following accessories are supplied with the indoor unit. The type and quantity may differ depending on the specifications.

| Pattern sheet | Insulation cover drain | Thermal insulation sponge A | Thermal insulation sponge B | Thermal insulation sponge C | Safety net |
|---|---|---|---|---|---|
| | |  |  |  | |
| **Flexible hose clamp** | **Cable-tie** | **Flexible hose** | **M4x12 tapped screw** | **Pad stopper** | **User&Installation manual** |
| | | | | | |

## Indoor unit

- There must be no obstacles near the air inlet and outlet.
- Install the indoor unit on a ceiling that can support its weight.
- Maintain sufficient clearance around the indoor unit.
- Make sure that the water dripping from the drain hose runs away correctly and safely.
- The indoor unit must be installed in this way, that they are out of public access(Not touchable by the users).
- Rigid wall without vibration.
- Where it is not exposed to direct sunshine.
- Where the air filter can be removed and cleaned easily.

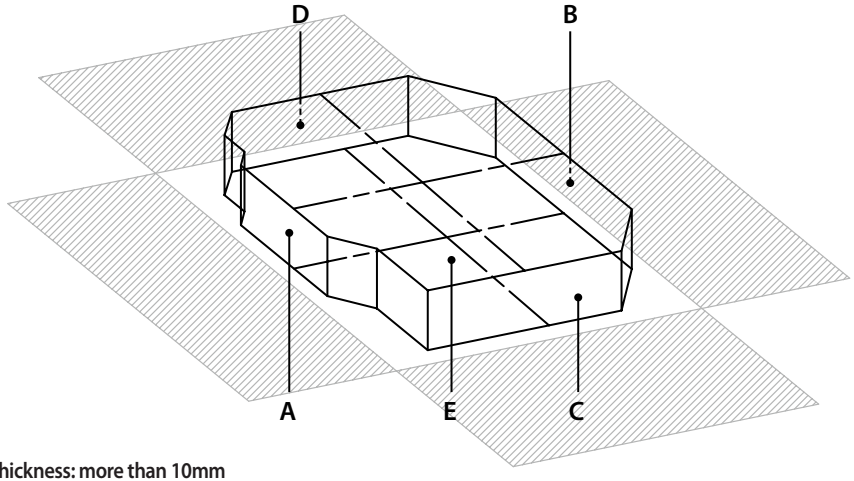
## Space requirements for indoor unit




**⚠ CAUTION**

- ***Our units must be installed in compliance with the spaces indicated in the installation manual to ensure either accessibility from both sides or ability to perform routine maintenance and repairs. The units' components must be accessible and that can be disassembled in conditions of complete safety either for people or things.***
- ***As a rule, the unit cannot be installed at a height of less than 2.5 m.***
- ***It is possible to install the unit at a height of between 2.2~2.5m from the ground, if the unit has a duct with a well defined length (300mm or more) to avoid fan motor blower contact.***
- ***If you install the cassette or duct type indoor unit on the ceiling with humidity over 80%, you must apply extra 10mm of polyethylene foam or other insulation with similar material on the body of the indoor unit.***

## Insulation Guide




**Thickness: more than 10mm**

| Indoor Unit | | A | B | C | D | E |
|---|---|---|---|---|---|---|
| 4Way-Cst S | 840x218x840 | 980x160 | 980x160 | 550x160 | 550x160 | 870x870 |
| 4Way-Cst L | 840x298x840 | 980x230 | 980x230 | 550x230 | 550x230 | 870x870 |

◆**Insulate the end of the pipe and some curved area by using separate insulator.**



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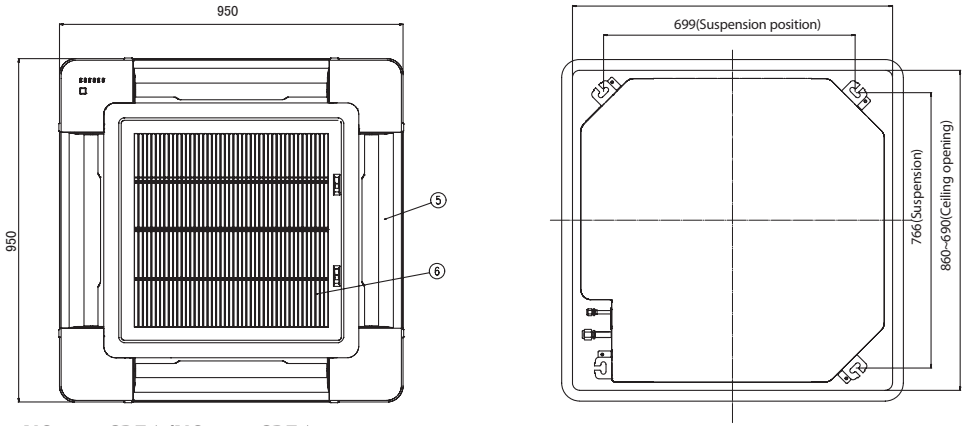
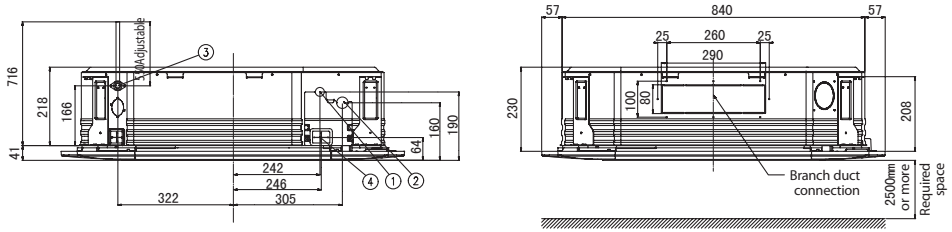
# Selecting the installation location

## Drawing of the indoor unit

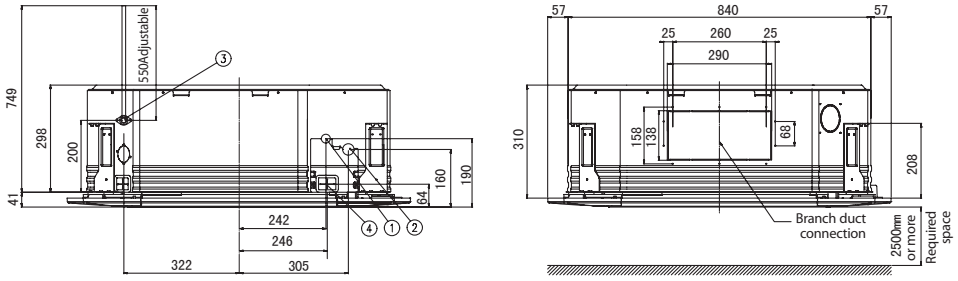
Unit : mm




***NS0184CRE✳/NS0244CRE✳***




***NS0364CRE✳/NS0484CRE✳***




| No. | Name | Description |
|---|---|---|
| 1 | Liquid pipe connection | ø6.35(1/4")(✳✳**018/024**✳✳);<br>ø9.52(3/8")(✳✳**036/048**✳✳); |
| 2 | Gas pipe connection | ø12.70(1/2")(✳✳**018**✳✳);<br>ø15.88(5/8")(✳✳**024/036**✳✳);<br>ø19.05(3/4")(✳✳**048**✳✳); |
| 3 | Drain pipe connection | OD 32, ID 26 |
| 4 | Drain supply connection | - |
| 5 | Air discharge grille | - |
| 6 | Air suction grille | - |



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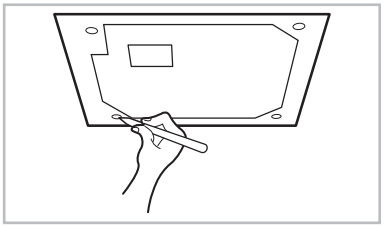
# Indoor unit installation

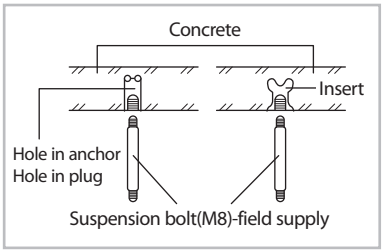


**1** Place the pattern sheet on the ceiling at the spot where you want to install the indoor unit.

*Note* Since the diagram is made of paper, it may shrink or stretch slightly due to temperature or humidity. For this reason, before drilling the holes maintain the correct dimensions between the markings.

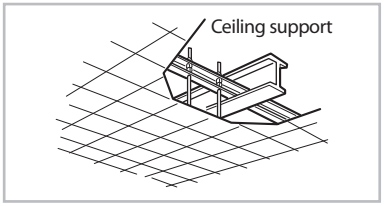


**2** Insert bolt anchors, use existing ceiling supports or construct a suitable support as shown in figure.



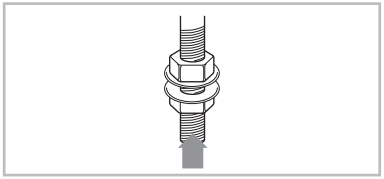

**3** Install the suspension bolts depending on the ceiling type.

*CAUTION*
- ◆ Ensure that the ceiling is strong enough to support the weight of the indoor unit. Before hanging the unit, test the strength of each attached suspension bolt.
- ◆ If the length of suspension bolt is more than 1.5m, it is required to prevent vibration.



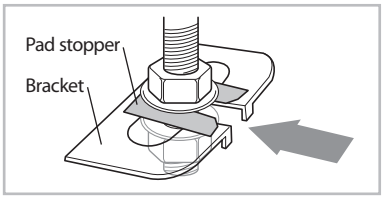

**4** Screw eight nuts to the suspension bolts making space for hanging the indoor unit.

*CAUTION* You must install all the suspension rods.



**5** Hang the indoor unit to the suspension bolts between two nuts.

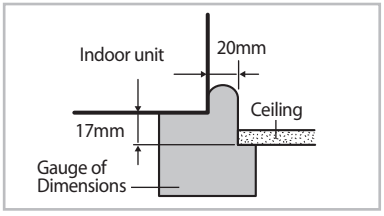
*Note* Piping must be laid and connected inside the ceiling when suspending the unit. If the ceiling is already constructed, lay the piping into position for connection to the unit before placing the unit inside the ceiling.




**6** Screw the nuts to suspend the unit. Cut a pad stopper and place it on the bracket at this time.

**7** Adjust the unit to the appropriate position considering the installation area for the front panel.

7-1 Place the pattern sheet on the indoor unit.
7-2 Adjust a space between the ceiling and the indoor unit by using the gauge of dimensions.
7-3 Fix the indoor unit securely after adjusting level of the unit by using a leveler.
7-4 Remove the pattern sheet, connect the other cables and install the front panel.



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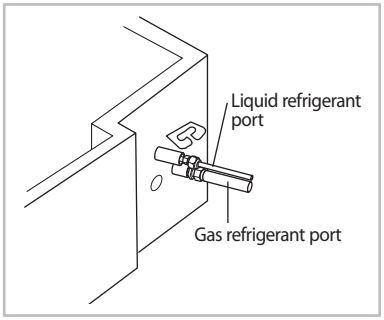
# Purging the unit

***From factory the unit is supplied and set with a pre-charge of nitrogen gas. (insert gas) Therefore, all insert gas must be purged before connecting the assembly piping.***

Unscrew the pinch pipe at the end of each refrigerant pipe.
**Result**: All inert gas escapes from the indoor unit.

*Note* To prevent dirt or foreign objects from getting into the pipes during installation, do NOT remove the pinch pipe completely until you are ready to connect the piping.



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# Connecting the refrigerant pipe

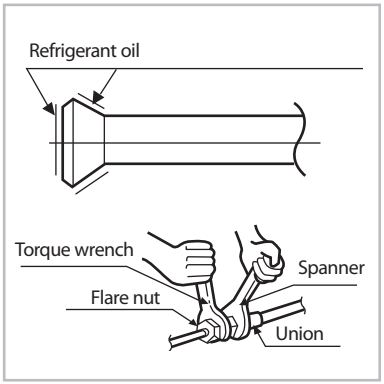
***There are two refrigerant pipes of different diameters:***

- ***A smaller one for the liquid refrigerant***
- ***A larger one for the gas refrigerant***
- ***The inside of copper pipe must be clean & has no dust.***

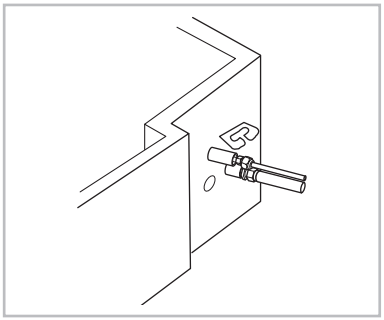
**1** Remove the pinch pipe on the pipes and connect the assembly pipes to each pipe, tightening the nuts, first manually and then with a torque wrench, a spanner applying the following torque.

| Outer Diameter | **Torque (kgf•cm)** |
|---|---|
| 6.35 mm (1/4″) | 145~175 |
| 9.52 mm (3/8″) | 333~407 |
| 12.70 mm (1/2″) | 505~615 |
| 15.88 mm (5/8″) | 630~769 |
| 19.05 mm (3/4″) | 990~1210 |

*Note* If the pipes must be shortened refer to page 24.




**2** Must use insulator which is thick enough to cover the refrigerant tube to protect the condensate water on the outside of pipe falling onto the floor and the efficiency of the unit will be better.



**3** Cut off any excess foam insulation.

**4** Be sure that there must be no crack or wave on the bended area.

**5** It would be necessary to double the insulation thickness(10mm or more) to prevent condensation even on the insulator when if the installed area is warm and humid.

**6** Do not use joints or extensions for the pipes that connect the indoor and outdoor unit. The only permitted connections are those for which the units are designed.

***⚠ CAUTION***

- ***Connect the indoor and outdoor units using pipes with flared connections(not supplied). For the lines, use insulated, unwelded, degreased and deoxidized copper pipe,(Cu DHP type to ISO 1337), suitable for operating pressures of at least 4200kPa and for a burst pressure of at least 20700kPa. Copper pipe for hydro-sanitary applications is completely unsuitable.***
- ***For sizing and limits (height difference, line length, max. bends, refrigerant charge, etc.) see the outdoor unit installation manual.***
- ***All refrigerant connection must be accessible, in order to permit either unit maintenance or removing it completely.***





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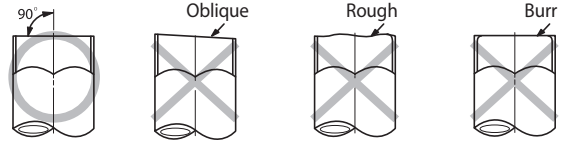
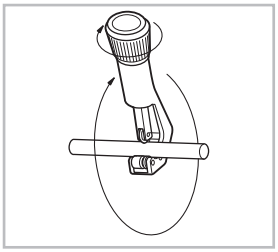
# Cutting/flaring the pipes

**1** Make sure that you prepared the required tools.
(pipe cutter, reamer, flaring tool and pipe holder)

**2** If you want to shorten the pipe, cut it using a pipe cutter ensuring that the cut edge remains at 90° with the side of the pipe. There are some examples of correctly and incorrectly cut edges below.

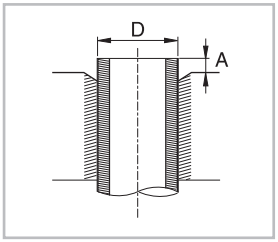


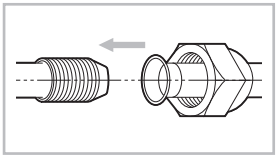
**3** To prevent a gas leak, remove all burrs at the cut edge of the pipe using a reamer.

**4** Slide a flare nut on to the pipe and modify the flare.

| Outer diameter (D) | Depth (A) |
|---|---|
| 6.35 mm (1/4″) | 1.3mm |
| 9.52 mm (3/8″) | 1.8mm |
| 12.70 mm (1/2″) | 2.0mm |
| 15.88 mm (5/8″) | 2.2mm |
| 19.05 mm (3/4″) | 2.2mm |




**5** Check if you flared the pipe correctly. There are some examples of incorrectly flared pipes below.



**6** Align the pipes and tighten the flare nuts first manually and then with a torque wrench, applying the following torque.

| Valve | Flare nut | | Valve cap | | Pressure port cap | | Valve needle | | Pressure port | |
|---|---|---|---|---|---|---|---|---|---|---|
| | Wrench (mm) | N•m | Wrench (mm) | N•m | Wrench (mm) | N•m | Wrench (mm) | N•m | Wrench (mm) | N•m |
| 1/4" | 17 | 18 | 23 | 20 | 18 | 16~18 | Allen (hex.) 5 | 9 | - | 0.34 |
| 3/8" | 22 | 42 | 23 | 20 | 18 | 16~18 | Allen (hex.) 5 | 9 | - | 0.34 |
| 1/2" | 26 | 55 | 29 | 40 | 18 | 16~18 | Allen (hex.) 5 | 13 | - | 0.34 |
| 5/8" | 29 | 65 | 29 | 40 | 18 | 16~18 | Allen (hex.) 5 | 13 | - | 0.34 |
| 3/4" | 36 | 100 | 38 | 40 | 18 | 16~18 | Allen (hex.) 5 | 13 | - | 0.34 |

**⚠ CAUTION**

***In case of needing brazing, you must work with Nitrogen gas blowing.***



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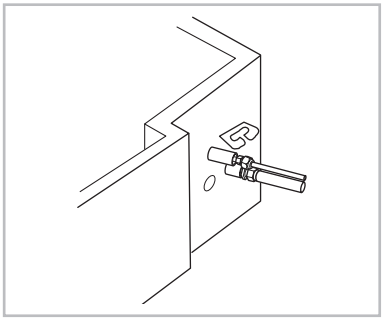
# Performing leak test & insulation

## Leak test

- ***LEAK TEST WITH NITROGEN (before opening valves)***
  ***In order to detect basic refrigerant leaks, before recreating the vacuum and recirculating the R22, it's responsable of installer to pressurize the whole system with nitrogen (using a cylinder with pressure reducer) at a pressure above 30 bar (gauge).***
- ***LEAK TEST WITH R22 (after opening valves)***
  ***Before opening valves, discharge all the nitrogen into the system and create vacuum. After opening valves check leaks using a leak detector for refrigerant R22.***



***⚠ CAUTION***

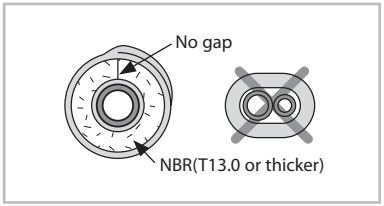
***Discharge all the nitrogen to create a vacuum and charge the system.***

## Insulation

***Once you have checked that there are no leaks in the system, you can insulate the piping and hose.***

**1** To avoid condensation problems, place **T13.0 or thicker Acrylonitrile Butadien Rubber** separately around each refrigerant pipe.

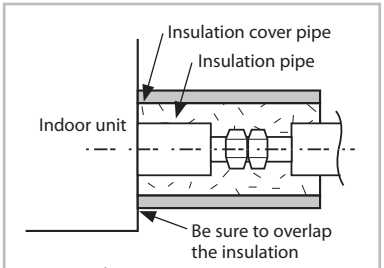
*Note* Always make the seam of pipes face upwards.




**2** Wind insulating tape around the pipes and drain hose avoiding to compress the insulation too much.

**3** Finish wrapping insulating tape around the rest of the pipes leading to the outdoor unit.

**4** The pipes and electrical cables connecting the indoor unit with the outdoor unit must be fixed to the wall with suitable ducts.




***⚠ CAUTION***

***Must fit tightly against body without any gap.***

***⚠ CAUTION***

***All refrigerant connection must be accessible, in order to permit either unit maintenance or removing it completely.***

ENGLISH



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# Performing leak test & insulation

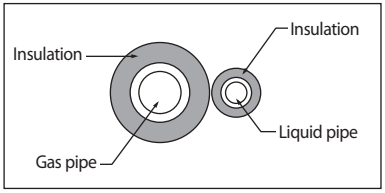
**5** Select the insulator of the refrigerant pipe.

- Insulate the gas side and liquid side pipe referring to the thickness according to the pipe size.
- Indoor temperature of 30°C and humidity of 85% is the standard condition. If installing in a high humidity condition, use one grade thicker insulator by referring to the table below.
  If installing in an unfavorable conditions, use thicker one.
- Insulator's heat-resistance temperature should be more than 120°C.

| Pipe | Pipe size | Insulation Type (Heating/Cooling) | | Remarks |
|---|---|---|---|---|
| | | Standard [30°C, 85%] | High humidity [30°C, over 85%] | |
| | | EPDM, NBR | | |
| Liquid pipe | Ø6.35 ~ Ø9.52 | 9t | ← | Internal temperature is higher than 120°C |
| | Ø12.7 ~ Ø50.80 | 13t | ← | |
| Gas pipe | Ø6.35 | 13t | 19t | |
| | Ø9.52 | 19t | 25t | |
| | Ø12.70 | | | |
| | Ø15.88 | | | |
| | Ø19.05 | | | |
| | Ø22.23 | | | |
| | Ø25.40 | | | |
| | Ø28.58 | | 32t | |
| | Ø31.75 | | | |
| | Ø38.10 | | | |
| | Ø44.45 | | | |
| | Ø50.80 | 25t | 38t | |

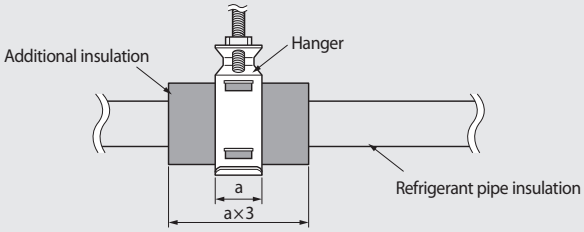
***Refrigerant pipe***

- You can contact the gas side and liquid side pipes but the pipes should not be pressed.
- When contacting the gas side and gas side pipe, use 1 grade thicker insulator.




**⚠ *CAUTION***

- ***Install the insulation not to get wider and use the adhesives on the connection part of it to prevent moisture from entering.***
- ***Wind the refrigerant pipe with insulation tape if it is exposed to outside sunlight.***
- ***Install the refrigerant pipe respecting that the insulation does not get thinner on the bent part or hanger of pipe.***
- ***Add the additional insulation if the insulation plate gets thinner.***



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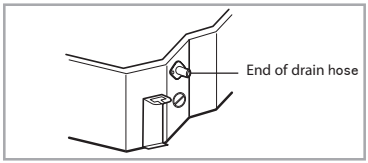
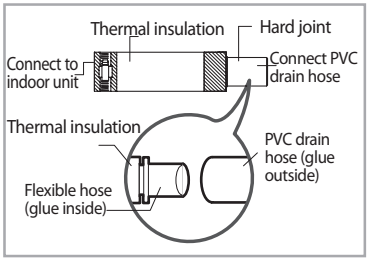
# Drainpipe and drain hose installation

***Care must be taken when installing the drainpipe and drain hose for the indoor unit so that condensate water is drained correctly outside.***




1 Installing the drain hose should be the shorter, the better.

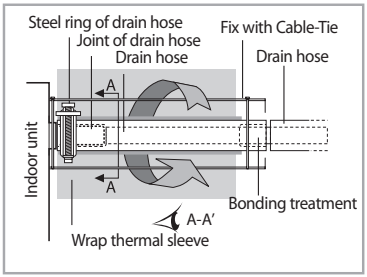
- ◆ In order to discharge condensation water, the drain hose should keep tilted.
- ◆ Fix the drain hose with Cable-Tie, so that it will not separate from the machine.
- ◆ Flexible end of the drain hose connects with the machine, and hard end connects with PVC drain hose.
- ◆ Both ends of the drain hose must be fixed by PVC adhesive, to prevent leakage.




◆ While connecting with glue, don't block the hose.

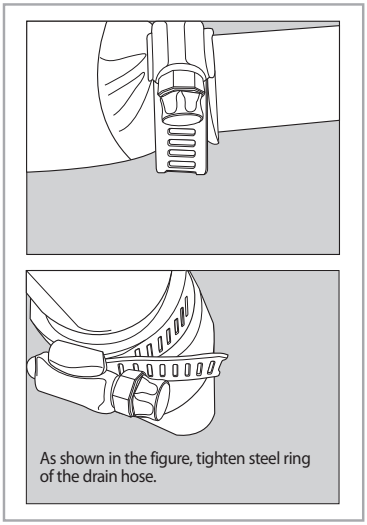
2 Insulate and fix the drain hose according to the figure.

- ◆ Insert the drain hose to bottom of the outfall of water basin.
- ◆ Lock steel ring of the drain hose according to the figure.
- ◆ Wind and wrap steel ring and drain hose fully with thermal insulation sponge; fix both ends of external layer with ribbon for thermal insulation.
- ◆ After being installed, drain hose must be insulated fully by heat insulating material.(To be provided at site)




3 While using draining pump, insulate the drain hose with heat insulating material according to the figure.

- ◆ Check if the rubber ring is installed properly on the draining pump.
- ◆ Check if the drain cap blocks the outfall of water basin properly.



# Drainpipe and drain hose installation

## Drainpipe Connection

**1** The drain pipe should be installed within 100mm from the flexible hose, lift up from 100mm to 550mm and lift down 20mm or more.

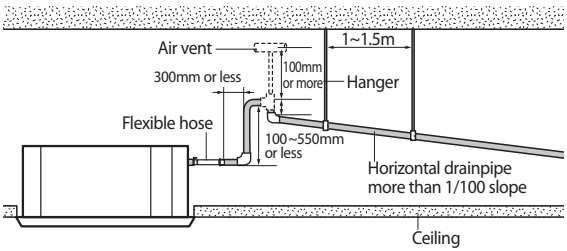
**2** Install horizontal drainpipe with a slope of 1/100 or more and fix it by hanger space of 1~1.5m.

**3** Install the air vent in the horizontal drainpipe to prevent water flow back to the indoor unit.

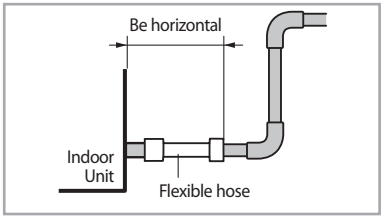
*Note* You may not need to install it if there were proper slope in the horizontal drainpipe.

**4** The flexible hose should not be installed upward position, it may cause water flow back to the indoor unit.

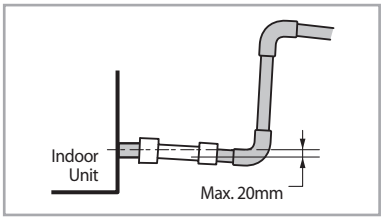
**5** Install U-trap at the end of the drainpipe to prevent a nasty smell to reach the indoor unit.



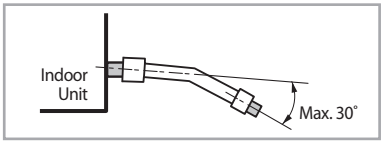

✳ ***Flexible hose Installation***




◆ Install horizontally




◆ Max. allowable axis gap




## Testing the drainage

***You should test the drainage after completing the installation. Prepare a little water about 2.0 liters.***

**1** Turn the cover drain pump, then pull it out.

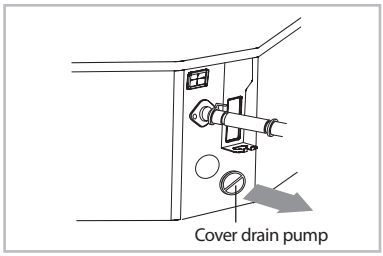
**2** Pour water into the indoor unit as shown in figure.

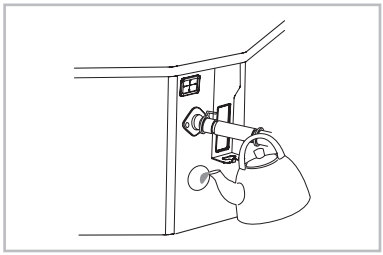
*Note* If you do not pour water inside the water supply intake, water may spill from the indoor unit.

**3** Confirm that the water flows out through the drain hose.

*Note* You can check the drainage only when the air conditioner is in cool mode.

**4** Reassemble the cover drain pump.



# Wiring work

## Power and communication cable connection



**1** Before wiring work, you must turn off all power source.

**2** Indoor unit power should be supplied through the breaker( ELCB or MCCB+ELB ) separated by the outdoor power.
ELCB: Earth Leakage Circuit Breaker
MCCB:Molded Case Circuit Breaker
ELB:Earth Leakage Breaker

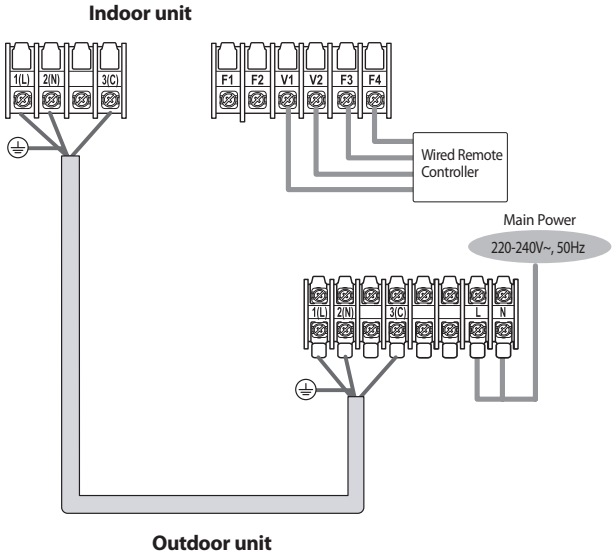
**3** The power cable should be used only copper wires.

**4** Connect the power cable{1(L), 2(N)} among the units within maximum length and communication cable{ 3(C) }each.

**5** Connect V1, V2(for DC12V) and F3, F4(for communication) when installing the wired remote controller.

**⚠ WARNING**
Power off before connecting any wires;
Indoor PBA will be damaged while V1,V2,F3,F4 short each other.

**NS0184CRE✳/RC018F4TRE✳**




## ■ Between Indoor and Outdoor Connection Cord Specifications

| Power Supply (Single Phase) | | | Earth Cable | Communication Cable |
|---|---|---|---|---|
| Power Supply | Max/Min(V) | Connection Wire | | |
| 220-240V~/50Hz | ±10% | 1.25mm$^2$,2 wires | Ø 1.6mm,1 wire | 0.75~1.25mm$^2$,1 wire |

***✳The terminal block designs and shape are subject to change according to the model.***
***✳ For connection cord, use the grade H07RN-F or H05RN-F materials.***
***✳ Screws on terminal block must not be unscrewed with the torque less than 12 kgf•cm.***



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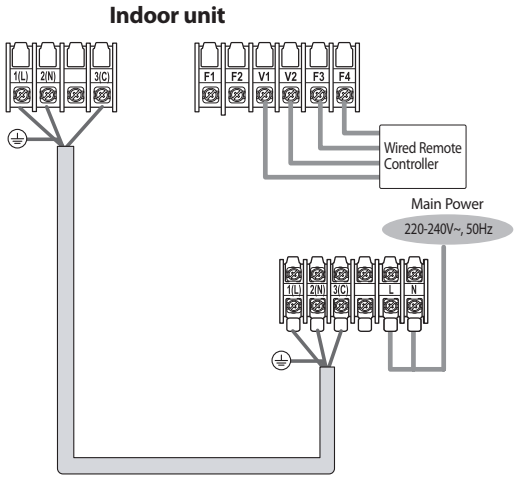
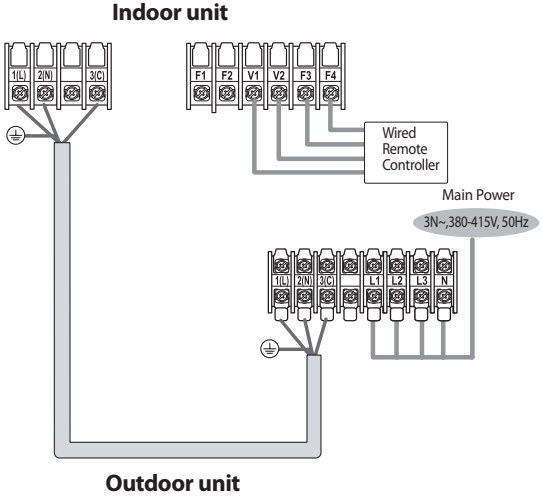
# Wiring work

**NS0244CRE✳/RC024F4TRE✳**
**NS0364CRE✳/RC036F4TRE✳**




**NS0364CRE✳/RC036F4TRG✳**
**NS0484CRE✳/RC048F4TRG✳**

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| Power Supply (Single Phase) | | | Earth Cable | Communication Cable |
|---|---|---|---|---|
| Power Supply | Max/Min(V) | Connection Wire | | |
| 220-240V~/50Hz | ±10% | 1.25mm$^2$,2 wires | Ø 1.6mm,1 wire | 0.75~1.25mm$^2$,1 wire |

***✳The terminal block designs and shape are subject to change according to the model.***
***✳ For connection cord, use the grade H07RN-F or H05RN-F materials.***
***✳ Screws on terminal block must not be unscrewed with the torque less than 12 kgf•cm.***



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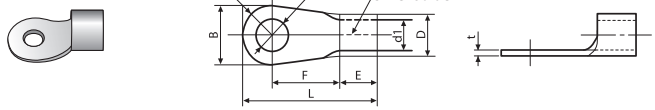
## Selecting compressed ring terminal




| Norminal dimensions for cable ($mm^2$) | Norminal dimensions for screw (mm) | B | | D | | d1 | | E | F | L | d2 | | t |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | Standard dimension (mm) | Allowance (mm) | Standard dimension (mm) | Allowance (mm) | Standard dimension (mm) | Allowance (mm) | Min. | Min. | Max. | Standard dimension (mm) | Allowance (mm) | Min. |
| 1.5 | 4 | 6.6 | ±0.2 | 3.4 | +0.3<br>-0.2 | 1.7 | ±0.2 | 4.1 | 6 | 16 | 4.3 | +0.2<br>0 | 0.7 |
| | 4 | 8 | | | | | | | | | | | |
| 2.5 | 4 | 6.6 | ±0.2 | 4.2 | +0.3<br>-0.2 | 2.3 | ±0.2 | 6 | 6 | 17.5 | 4.3 | +0.2<br>0 | 0.8 |
| | 4 | 8.5 | | | | | | | | | | | |
| 4 | 4 | 9.5 | ±0.2 | 5.6 | +0.3<br>-0.2 | 3.4 | ±0.2 | 6 | 5 | 20 | 4.3 | +0.2<br>0 | 0.9 |

### ⚠ *CAUTION*

- ***Select the power cable in accordance with relevant local and national regulations.***
- ***Wire size must comply with local and national code.***
- ***For the power cable, use the grade of H07RN-F or H05RN-F materials.***
- ***You should connect the power cable into the power cable terminal and fasten it with a clamp.***
- ***The unbalanced power must be maintained within 10% of supply rating among whole indoor units.***
- ***If the power is unbalanced greatly, it may shorten the life of the condenser. If the unbalanced power is exceeded over 10% of supply rating, the indoor unit is protected, stopped and the error mode indicates.***
- ***To protect the product from water and possible shock, you should keep the power cable and the connection cord of the indoor and outdoor units in the iron pipe.***
- ***Connect the power cable to the auxiliary circuit breaker.***
  ***An all pole disconnection from the power supply must be incorporated in the fixed wiring(≥3mm).***
- ***You must keep the cable in a protection tube.***
- ***Keep distances of 50mm or more between power cable and communication cable.***
- ***Maximum length of power cables are decided within 10% of power drop. If it exceeds, you must consider another power supplying method.***
- ***The circuit breaker(ELCB or MCCB+ELB) should be considered more capacity if many indoor units are connected from one breaker.***
- ***Use round pressure terminal for connections to the power terminal block.***
- ***For wiring, use the designated power cable and connect it firmly, then secure to prevent outside pressure being exerted on the terminal board.***
- ***Use an appropriate screwdriver for tightening the terminal screws. A screwdriver with a small head will strip the head and make proper tightening impossible.***
- ***Over-tightening the terminal screws may break them.***
- ***See the table below for tightening torque for the terminal screws.***

| Tightening torque(kgf·cm) | |
|---|---|
| M3 | 5.9 |
| M 4 | 12.0~14.7 |





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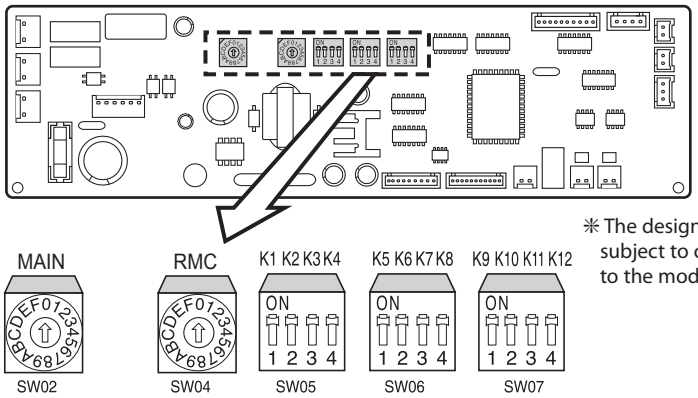
# Assigning address to indoor unit

**1** Before installing the indoor unit, assign an address to the indoor unit according to the air conditioning system plan.

**2** The address of the indoor unit is assigned by adjusting MAIN(SW02) and RMC(SW04) rotary switches.




✳ The designs and shape are subject to change according to the model.

***Setting Main Address***

- The MAIN address is for communication between the indoor unit and the outdoor unit. Therefore, you must set it to operate the air conditioner properly.
- You can set the MAIN address from '0' to 'F' by SW02. The MAIN address from '0 to 'F' should differ from each other.
- Check the indoor unit address on the plan that you may install and set the address according to the plan.

*Note* You may not need to set main address if you selected Auto Address Setting from the outdoor unit: see details on the outdoor unit installation manual.

*For Example* **When MAIN address is set as "2".**

***Setting RMC Address***

- The SW04 RMC switch is the address setting switch for controlling the indoor unit with the centralized controller.
- You must set the SW04 and K2 switch when using the centralized controller.

*For Example* **When RMC address is set as "2".**

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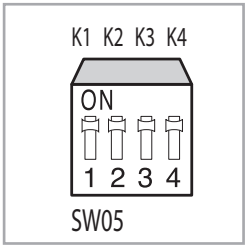
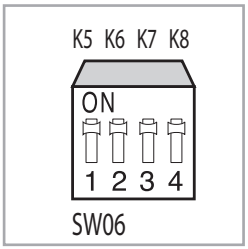
# Additional functions

| No. | | Function | ON | OFF |
|---|---|---|---|---|
| SW05 | K1 | External room sensor | Not use | Use |
| | K2 | Centralized controller | Not use | Use |
| | K3 | - | - | - |
| | K4 | Drain pump | Not use | Use |

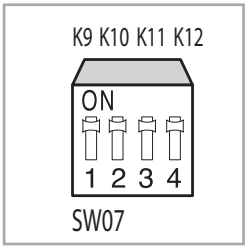



❊ K1 OFF
Heating mode : Setting temperature compensation value = 0°C
Thermo OFF →Fan OFF

| No. | | Function | ON | OFF |
|---|---|---|---|---|
| SW06 | K5 | Heating Current Temperature Compensation | +2°C | +5°C |
| | K6 | Filter Time | 1000 hours | 2000 hours |
| | K7 | - | - | - |
| | K8 | - | - | - |




| No. | | Function | ON | OFF |
|---|---|---|---|---|
| SW07 | K9 | - | - | - |
| | K10 | - | - | - |
| | K11 | External control | Not Use | Use |
| | K12 | Operation output | Thermal ON | Operation ON |





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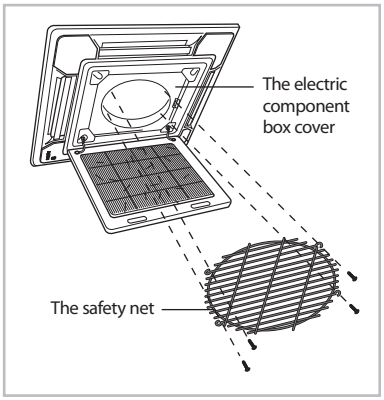
# Installing the safety net & air blocking kits

## Safety net

***Install the safety net after installing the connection cord and fixing electric component box cover. For your safety, you must install the safety net. For details about installing the panel, refer to the manual for the panel.***

**1** Uncover the wrap of safety net.

**2** Fix the safety net to the electric component cover box with four screws as indicated.

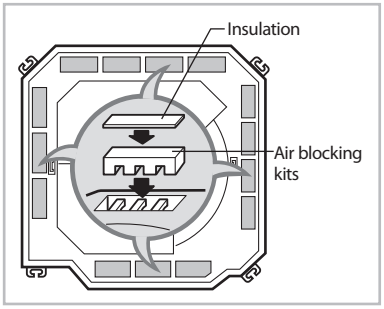



***⚠ CAUTION***

***The maintenance of this unit is normally done by qualified personnel, as following a "Commercial product".***
***So, if manufacturer puts the recommendation to do by qualified personnel, manufacturer can avoid supplying safety net and screws to fix it. (cost reduction)***
***Put safety net as optional kit.***

## Air blocking kits

**1** When installing the unit depending on the situation, you can fill up the air outlet(s) with one or more air blocking kits (not supplied). Then install the insulation to block air completely.



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# Final check

***To complete the installation, perform the following checks and tests to ensure that the air conditioner operates correctly.***

Check the following:

- Strength of the installation site
- Tightness of pipe connection to detect gas leak
- Electric wiring connection
- Heat-resistant insulation of the pipe
- Drainage
- Grounding conductor connection
- Correct operation (follow the steps below)

# Providing information for user

***After finishing the installation of the air conditioner, you should explain the following to the user. Refer to appropriate pages in the user & installation manual.***

| | |
|---|---|
| **1** | How to start and stop the air conditioner |
| **2** | How to select the modes and functions |
| **3** | How to adjust the temperature and fan speed |
| **4** | How to adjust the airflow direction |
| **5** | How to set the timers |
| **6** | How to clean and replace the filters |

*Note* ***When you complete the installation successfully, hand over the user & installation manual to the user for storage in a handy and safe place.***





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# Troubleshooting

## Detection of errors

- If an error occurs during the operation, one or more LED flickers and the operation is stopped except the LED.
- If you re-operate the air conditioner, it operates normally at first, then detect an error again.

## LED Display on the receiver & display unit

### LED Display

| Abnormal conditions | LED lamp display | | | | | Remarks |
|---|---|---|---|---|---|---|
| | Operation | Defrost | Timer | Air flow | Filter | |
| Power reset | ◑ | X | X | X | X | |
| Error of temperature sensor in the indoor unitt (Open/Short) | X | X | ◑ | X | X | |
| Error of heat exchanger sensor in the indoor unit | ◑ | X | ◑ | X | X | |
| Error of the outdoor temperature sensor<br>Error of the condensor temperature sensor<br>Error of the discharge temperature sensor | ◑ | X | X | ◑ | X | |
| 1. No communication for 2 minutes between indoor units (Communication error for more than 2 minutes)<br>2. Indoor unit receiving the communication error from outdoor unit<br>3. Outdoor unit tracking 3 minutes error<br>4. When sending the communication error from the outdoor unit, the mismatching of the communication numbers and installed numbers after completion of tracking (Communication error for more than 2 minutes) | X | X | ◑ | ◑ | X | 1. Indoor unit error (Display is unrelated with operation)<br>2. Outdoor unit error (Display is unrelated with operation) |

● On ◑ Flickering ×Off

- If you turn off the air conditioner when the LED is flickering, the LED is also turned off.



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## LED Display

| Abnormal conditions | LED lamp display | | | | | Remarks |
|---|---|---|---|---|---|---|
| | Operation | Defrost | Timer | Air flow | Filter | |
| | ⏻ | ❄ | 🕒 | ✣ | ▦ | |
| 1. EVA sensor secession<br>2. Cond-mid sensor secession<br>3. Refrigerant leak<br>4. Cond high temperature 6th detection<br>5. Discharge 6th detection<br>6. Comp down<br>7. 6th detection of high temperature cond<br>8. 6th detection of high temperature discharge<br>9. Compressor down due to 6th detection of freezing | X | X | ◑ | ◑ | ◑ | |
| Detection of the float switch | X | X | X | ◑ | ◑ | |
| Error of setting option switches for optional accessories | X | X | ◑ | X | ◑ | |
| EEPROM error | ◑ | X | ◑ | ◑ | X | |
| EEPROM option error | ◑ | ◑ | ◑ | ◑ | ◑ | |

● On ◑ Flickering X Off

◆ If you turn off the air conditioner when the LED is flickering, the LED is also turned off.



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# Troubleshooting

## Wired remote controller

◆ If an error occurs, TEST is displayed on the wired remote controller.
If you would like to see an error code, press the Test button.

| Display | Explanation | Remark |
|---|---|---|
| 416 | Compressor down due to protection control of the discharge temperature sensor | Error about protection control of the outdoor unit |
| 450 | Control due to the condenser temperature sensor when cooling mode | |
| 451 | Error of the low pressure switch (Protection control) | |
| 425 | Reverse phase error (Protection control) | |
| 551 | In removing frost | |
| 221 | Error of the outdoor temperature sensor (Open/Short) | Error about the outdoor unit sensor (Open/Short) Detection during the operation of the indoor unit (sensing and sending errors into the communication data) |
| 230 | Error of condensor temperature sensor (Open/Short) | |
| 251 | Error of discharge temperature sensor (Open/Short) | |
| 201 | - System down caused by communication error after completion of tracking<br>- Mismatching of the indoor unit numbers set with those communication after completion of 5 times tracking | Communication and the indoor unit errors |
| 121 | Error of temperature sensor in the indoor unit (Open/Short) | Self-diagnosis of the indoor and outdoor unit |
| 122 | Error of the heat exchanger sensor in the indoor unit (Open/Short) | |
| 419 | Error of electronic expansion valve open in the outdoor unit (when it is detected more than once) | |
| 422 | Error of electronic expansion valve close in the outdoor unit (when it is detected more than once) | |
| 601 | Error of communication between the indoor unit and the wired remote controller | Wired remote controller errors |
| 602 | Master wired remote controller ↔Slave wired remote controller | |
| 606 | COM1/COM2 Cross-installed error | |
| 8EA | Error of setting option for wired remote controller COM2 | |



Tropical_HAC_Cassette type_IBIM_DB98-33929A.indd 38 2011-6-18 11:08:20

# Memo





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## QUESTIONS OR COMMENTS?

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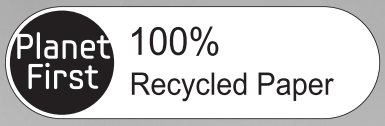
Cassette Type Series

4 Way cassette:

NS✳✳✳4CRE✳

# Air Conditioner
# user & installation manual

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